Removals & Storage





Guide to Packing

When packing your possessions there are many things to consider. The most important thing is to give yourself enough time to pack in time for the removal to be undertaken. The last thing you want is for us to turn up on the day of your removal and you are only half packed, as this will slow down the moving process. To make sure you're at the right step in your removal process please take a look at our <u>Guide to removals</u>.

Before you start packing it's a good idea to get rid of things you don't use often, or in fact need! We generally all have lots of possessions that we don't use!

The main points to consider when packing for yourself are:

- **The type of boxes you are using.** We advise that you use doubled walled boxes as they have two layers of cardboard on them which provides a better protection.
- The size of the boxes you are using. If you use random sized boxes such as shoe boxes, storage crates, fruit boxes and delivery boxes it can be awkward for us to stack once on the vehicle. We suggest using uniform sized boxes throughout the packing. You can buy boxes from https://www.robertsanddennys.co.uk/supplies/We will deduct 20% of the cost of your packing materials from your removal quotation when you book with us.

- **Try not to leave any loose items** to be put on the vehicle, we usually go by the rule of, if it fits in a box put it in a box.
- **Label boxes** with a clear description of what is in it and what room to put it into, so that it gets placed into the correct room at your new property.
- **Start** by packing possessions from the rooms you are less likely to need.
- Make a "Bits Box", this would be filled with items such as remote controls, phone chargers and USB cables.
- Be sure to **separate and keep medicines with you** and that you have enough to last until you have unpacked.

DO NOT:

- Pack your fragile and larger belongings in black sacks or carrier bags.
- Leave small loose items to be loaded onto the vehicle.
- Leave fragile items unwrapped in boxes.
- Pack any keys, money or important paperwork.
- Make boxes heavy, if you struggle to lift it, the likelihood is that we might.



Remember we can pack for you!!











Kitchen;

The kitchen can be seen as the most difficult room to pack in the entire house, this is mainly due to the amount of fragile and breakable items.

If you do not want us to complete a full pack of your house we are happy to provide a fragile packing service for your piece of mind.

However, if you choose to pack yourself we recommend you use a lot of wrapping paper such as newspaper or reams of paper that we sell at

https://www.robertsanddennys.co.uk/supplies/

How to wrap fragile items;

- Loosely wrap each individual item until you cannot feel any hard edges.
- Once wrapped around any awkward pieces (such as handle on teapots) go around again separately, then when you feel its safe place it in a box.
- If you're not sure give the item another layer of loose wrapping.
- Firstly in your box put a layer of scrunched up paper to create a makeshift cushion between the cardboard and the items you are putting in the box.
- Put heavier items on the bottom of the box.
- Ensure bottles are sealed, use extra plastic wrap if unsure.
- Once you put the first layer of wrapped possessions in the box pad any gaps so that everything in the box is snug. The repeat with another layer of cushioning before adding your next layer of possessions.
- Then fill all gaps between your possessions with paper to ensure goods don't move inside the box.



Living Room;

The living room can be as difficult as the kitchen to pack. You can use the same technique as you would wrap the fragile items from the kitchen. The larger electrical items that you may own such as stereos, speakers and electronic boxes can be packed in either of two ways;

If the goods will fit into one of our standard boxes then pack it into one of them. If not you can disassemble a box and wrap it around the speaker for extra protection. Large items that will not fit into a box can be blanket wrapped. Please discuss this with your surveyor.

We have sofa covers which enable us to carry your furniture without scratching, scuffing it or dirtying them. With your T.V. if you have the original box then it would

be ideal if you could put it back in as the protection of the polystyrene in the box will be perfect.

Finally try to keep a "bits box" to keep your remote controls and any chargers you need separate so that you do not pack them by accident. Be careful not to pack the thermostat control or anything else that may need to stay with your old property.





Roberts & Denny's Removals & Storage





Packing your House

Bedroom:

We advise that you pack a small case of overnight essentials to get you through the removal process.

When packing your clothes you can leave all your hanging clothes, on the day of removal we have specialised hanging garment carriers

that use during your removal. If you don't have wardrobes for your new property we can sell you cardboard robe cartons.

All folded clothes will need to be placed in a box prior to our arrival.

We can dismantle and reassemble your furniture for you, we do this to take the stress off you.

Please be aware that flat pack and modular furniture is not meant to be moved once assembled and not covered by your liability insurance.

Bedding and your mattress, firstly ensure you are able to get a good nights sleep before moving day! When you wake box all your bedding with

clear labels so that they stand out from others - the last thing you want to be doing after completing a move is struggling to find your bedding).

We have specialised mattress covers which protect your mattress whilst in transit from scratches, scuffs and dirt.



Hallway;

Whilst seeming daunting the hallway can actually be one of the easiest places to pack. Contents of the linen cupboards or storage cupboards off the hall can generally be placed in boxes. When putting linen in a box bear in mind that it will fill out the box and push the cardboard outwards, if this happens the box can be less steady when packing on the vehicle so we advise you put less in them. In the storage cupboard if you already have pre packed plastic storage containers we are happy to move goods inside them, all we advise is feel the weight of them and if you struggle to lift the container up to your shoulder then the likelihood is that some of our men may struggle to lift it. Pack shoes in boxes separated by newspaper. Check coat pockets for keys or anything that you may have left in them.



Removals & Storage





Personal Belongings

We would advise that you separate your important personal belongings first. You must declare any single item that we are moving valued over £2,500, or £1,000 if going into storage. We do not take jewellery, high value paperwork, flammables and paint.

Electrical Goods;

We can arrange for a trained professional to disconnect and reconnect your large electrical appliances. Please speak to your move consultant or a member of our office staff about this.

If we are packing we still request that you disconnect all of electrical equipment, a photograph before disconnection can help you reconnect at your new home. Please note we do not cover internal faults on any of your possessions.



Important Documents;

Many clients believe that separating documents relating to your move is enough however, we strongly suggest that you keep all important documents and I.D. with you during the removal process, perhaps use a small labelled box you take yourself or a suitcase you may have packed. This is so that documents like driving licenses, birth certificates, bank details and passports can easily be found. It may seem like overkill but you never know when you might need some I.D, and invariably it may be at the be at the bottom of one of your many boxes in your new house.





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Packing your House

Garden;

With any garden related items the majority of them can just be put straight into a box (if they fit). Small plant pots can be stood in a box, which will be left open. We have to exercise great care with plants and the dirt from them! If you are in any doubt please speak to the team or your surveyor.

Any garden tools can be tied together in a bunch so that when handling them we can hold 10-15 at a time instead of taking them individually. We also request that any sharp items are wrapped and highlighted to the crew. Please note unglazed pots expand and contract when exposed to the elements and although we exercise great care when we move them hairline fractures can crack – this means they are not covered by our liability cover.

Shed / Garage;

The shed and garage can house many odd sized items, please try to box as much of this as possible. To make it easier for you any pre packed boxes can be left packed as long as they are not torn, falling apart or too heavy that you struggle to pick them up.

Loft;

We are not allowed to enter a loft that is not fully boarded and lit. We are happy to receive your goods if you pass them down to us.



Any queries please contact Roberts and Dennys between 09:00 – 17:00 on 02076355332











<u>Remember</u>

We can pack for you !!!!!!



With our fully trained professional packers we can offer you a packing service which will include all the materials needed for your removals.

